

SSE Locality Service Delivery Performance – Outer South

April 2013

Overall 2,433 requests for service were received between 1st January and 31st March 2013 of which 625 were for the Outer South wedge area (26%). The most prevalent issues in Outer South in the period were, in descending order: dog-fouling, fly-tipping and litter. These accounted for 55% of requests received for the area.

a) Manual Cleaning – 7th January to 14th April 2013

Ward	No. Blocks	Ran	Not Ran	% Ran
Ardsley and Robin Hood	14	14	0	100%
Morley North	42	40	2	95%
Morley South	98	93	5	95%
Rothwell	42	36	6	86%
Outer South	140	129	11	92%
Whole SSE	798	712	86	89%

92% of manual cleansing rotas in Outer South wedge were undertaken as scheduled in the period a decrease from 97% in the previously reported period (September to December 2012). Of the 11 non-running routes 9 were due to holidays, 1 due to sickness and other due to scheduled training of an employee.

b) Mechanical Cleaning – 7th January to 14th April 2013

Ward	No. Blocks	Ran	Not Ran	% Ran
Ardsley and Robin Hood	52	40	12	77%
Morley North	37	30	7	81%
Morley South	76	53	23	70%
Rothwell	73	54	19	74%
Outer South	229	167	62	73%
Whole SSE	668	486	182	73%

73% of the mechanical cleansing rotas in Outer South wedge were undertaken as scheduled in the period a significant decrease compared to the last period where 83% were undertaken. Of the 62 non-running routes 22 were due to the snow and ice, 17 due to sickness, 1 due to a breakdown, and 19 due to holidays.

c) Wedge-wide Services – 7th January to 14th April 2013

Team	Scheduled	Ran	Not Ran	% Ran
Outer Litter Bins	98	98	0	100%
Inner Litter Bins	96	96	0	100%
Bulky/Flytipping Team	98	95	3	97%
Gully Team	98	81	17	83%

Wedge-wide services generally ran as scheduled, with the exception of gully cleaning service which did not run on 17 occasions in the period due to holidays (13 occasions) and sickness (4 occasions) and an inability to source appropriate cover.

d) Fly-tip removal – 1st January to 31st March 2013

Area Committee Area	Days to Clear Fly-tip					Total
	1	2	3	4	5+	
Inner South	115	27	7	8	25	182
Outer East	25	27	7	8	16	83
Outer South	32	27	7	8	17	91
Grand Total	172	81	21	24	58	356

Area Committee Area	Days to Clear Fly-tip					Total
	1	2	3	4	5+	
Inner South	63%	15%	4%	4%	14%	100%
Outer East	30%	33%	8%	10%	19%	100%
Outer South	35%	30%	8%	9%	19%	100%
Grand Total	48%	23%	6%	7%	16%	100%

e) Full litter bin emptying – 1st January to 31st March 2013

Area Committee Area	Days to Empty Litter Bin					Total
	1	2	3	4	5+	
Inner South	1	0	1	1	0	3
Outer East	5	0	1	1	6	13
Outer South	8	0	1	1	2	12
Grand Total	14	0	3	3	8	28

Area Committee Area	Days to Empty Litter Bin					Total
	1	2	3	4	5+	
Inner South	33%	0%	33%	33%	0%	100%
Outer East	38%	0%	8%	8%	46%	100%
Outer South	67%	0%	8%	8%	17%	100%
Grand Total	50%	0%	11%	11%	29%	100%

f) Enforcement activity – 1st January to 31st March 2013

Legal Notices Served

LEGAL NOTICES	Ardsley and Robin Hood	Morley North	Morley South	Rothwell	TOTAL
BA59 - Drainage	1				1
EP34_5 - Commercial Waste Issues			1		1
EP46 - Bin not Returned	6				6
EP46 - Commercial Waste Issues			1		1
EP46 - Domestic Waste Issues			1		1
EP47 - Commercial Waste Issues			3	1	4
EP47 - Nuisance - Other			1		1
EP59 - Overgrown Vegetation			1		1
EP80 - Dog Fouling			1		1
HW143 - Obstruction		2			2
HW151 - Mud etc on Road	1				1
HW154 - Overgrown Vegetation		2	1	1	4
LG29 - Nuisance - Premises				1	1
PD4 - Rodents			1		1
TOTAL	8	4	11	3	26

The level of legal notices remains broadly the same as at the last period.

Fixed Penalty Notices Served

FPN NOTICES	Ardsley and Robin Hood	Morley North	Morley South	Rothwell	TOTAL
FPN100 - Nuisance - Other			1		1
FPN900 - Dogs on Lead by Direction LEEDS order 11		2	2		4
FPN900 - Flytipping			1		1
FPN900 - Keeping Dogs On Leads At All Times	1				1
TOTAL	1	2	4	0	7

There has been slight increase in the number of FPNs issued from 4 in the last period to 7 in this. We remain focussed on working to increase the level of patrol work, and therefore the number of FPNs issued.

Prosecution Action Taken

There were no prosecutions in the period.